

QUALITY POLICY STATEMENT

R.D. Jukes & Co. Ltd., are dedicated to the principle of never ending improvements in innovation, product quality, reliability and customer service.

Our principal aim is to always supply to our customers, high quality products and installation services that complies with current electrical standards and legislation within the UK, and meets or exceeds customer requirements.

R.D. Jukes & Co. Ltd are committed to the continual improvement of our QUENSH Management System that supports the enhancement of our quality performance and complying with laws, regulations and other requirements relevant to our business.

We will provide adequate resources and closely monitor our business administration and on site installation processes to ensure that the company's operations and opportunities are effectively managed and risks mitigated in accordance with the requirements of BS EN ISO 9001, BS EN ISO 14001 & BS EN ISO 45001.

The QUENSH system provides a framework for risk based approach to thinking, managing opportunities and mitigation of risks and has been developed to enable full integration of in-house, product, industry best practice and client specific requirements.

This in turn improves the overall efficiency of the organisation and supports top management with complaints/defects prevention, customer satisfaction, pursuit of continual improvement and the achievement of our QUENSH objectives.

The Directors will demonstrate leadership and commitment through the implementation of the QUENSH system, including the formulation, monitoring and measurement of our QUENSH objectives.

This policy will be communicated to all staff and any necessary stakeholders and interested parties i.e. sub-contractors that may be working on our behalf, and will be available to the public via R.D. Jukes & Co. Ltd web site: <https://www.rdjukes.co.uk/quensh/>

The Directors will review this policy and formulate QUENSH objectives during annual management reviews to ensure its integrity, effectiveness and compatibility with the context and strategic direction of the organisation.

Signed:



Julian Jukes

Managing Director

Reviewed for Effectiveness during Management Review 23rd October 2025 with no changes.

Management of R.D. Jukes & Co. Ltd regards the promotion and preservation of the environment as a mutual objective for Management and employees at all levels.

We are fully committed to protecting and continually improving the quality of our working and local environments. We are committed to working pro-actively with, and communicating this policy to our employees, clients, contractors and all other external parties to achieve a safer, cleaner, healthier and sustainable environment. This will fulfil present and future human and legislative needs.

The objectives of this policy are to:

- Reduce the production of waste and encourage wherever possible it's re-use or re-cycling.
- Encourage greater staff involvement through environmental awareness training, the understanding of environmental issues and continual environmental improvements.
- Encourage staff to become more efficient and sustainable in their use and the preservation of energy.
- Evaluate environmental impacts when considering new products, plant, equipment, buildings and processes.
- Prevent pollution and nuisance.
- Manage the correct, safe and effective disposal of waste materials and products through approved and qualified agencies/providers.
- Maintain the office, surrounding areas and on site installation work areas in a clean and tidy condition to ensure minimum impact on our customers and neighbours.

R.D. Jukes & Co. Ltd are committed to the continual improvement of our QUENSH Management System that supports the enhancement of our environmental performance and complying with environmental laws, regulations and other requirements relevant to our business.

We will provide adequate resources and closely monitor our business administration and on site installation processes to ensure that the company's operations and opportunities are effectively managed and risks mitigated in accordance with the requirements of BS EN ISO 9001, BS EN ISO 14001 & BS EN ISO 45001.

This policy will be communicated to all staff and any necessary stakeholders and interested parties i.e. sub-contractors that may be working on our behalf, and will be available to the public via R.D. Jukes & Co. Ltd web site: <https://www.rdjukes.co.uk/quensh/>

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Julian Jukes

Managing Director

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HEALTH & SAFETY POLICY STATEMENT

Management of R.D. Jukes & Co. Ltd regards the promotion of and continual improvement of Health and Safety performance as a mutual objective for Management and employees at all levels.

R.D. Jukes & Co. Ltd are committed to at least complying with all applicable legal and other requirements to which we subscribe.

It is the declared company policy to do all that is reasonably practicable to prevent personal injury and ill health, damage to property and to protect everyone from foreseeable work hazards within the Company's control, including the public in so far as they come into contact with our activities.

It is the policy of the company, where it is reasonably practicable to:

- Provide plant, equipment and systems of work that are safe and without risk to health.
- Provide for the safe handling and transport of product, materials and equipment.
- Provide comprehensive information, instruction, training and supervision, ensuring in so far as is reasonably practicable, the Health, Safety and Welfare of every employee.
- To maintain, as far as is reasonably practicable, a safe and risk free workplace and provide safe means of access to and egress from all workplace areas.
- Provide and maintain a safe and healthy working environment and welfare facilities.

All employees are encouraged to contribute towards making work areas as safe as possible by continually appraising working practices to ensure that the safest possible methods are adopted.

Employees also have a duty to co-operate in this objective:

- By working safely and efficiently.
- By using any equipment provided in a safe and efficient manner.
- By reporting any incidents or near misses that have led or may lead to injury or damage.
- By adhering to safe working practices / procedures to secure a safe place of work.
- By assisting in the investigation of accidents, incidents and near misses.
- By taking a positive attitude to accident prevention, being vigilant at all times to prevent any mishaps however trivial and bringing them to the attention of the management.

R.D. Jukes & Co. Ltd are committed to the continual improvement of our QUENSH Management System that supports the enhancement of our Health & Safety performance and complying with H&S laws, regulations and other requirements relevant to our business.

We will provide adequate resources and closely monitor our business administration and on site installation processes to ensure that the company's operations and opportunities are effectively managed and risks mitigated in accordance with the requirements of BS EN ISO 9001, BS EN ISO 14001 & BS EN ISO 45001.

This policy will be communicated to all staff and any necessary stakeholders and interested parties i.e. sub-contractors that may be working on our behalf, and will be available to the public via R.D. Jukes & Co. Ltd web site: <https://www.rdjukes.co.uk/quensh/>

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Julian Jukes

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